





The League's advocacy efforts strengthen relationships between credit unions and Hoosier legislators. Representatives from the League and credit unions have met with legislators in Washington, D.C. as well as at home to discuss a variety of credit union issues.

GOVERNMENTAL AFFAIRS & ADVOCACY

- One of the League's top priorities is to work continuously with Indiana's congressional delegation and state legislators to promote and protect credit union interests in Washington and at the Statehouse. In Congress this year, we have actively engaged with our delegation to oppose potential threats to credit card interchange revenue and fought against the "junk fee" rhetoric and threats to non-interest income sources. In recent years, we have successfully protected credit unions' tax status in tax reform legislation and fought off harmful proposed IRS reporting requirements. We continue to advocate for stronger retail merchant data security requirements and additional regulatory reform. At the state-level, staff annually reviews more than 1,000 introduced bills identifying dozens each year that could impact federal and state credit unions. The League successfully advocated for critical legislation addressing challenges with deposit account agreement changes and predatory lawsuits, and we actively lobby on many subjects including motor vehicle electronic lien and titling, towing, foreclosure and other real estate lending issues, a variety of lien protection issues, improvements to the State Credit Union Act and consumer lending laws, unclaimed property laws, and many others.
- The League annually organizes very successful trips to Washington, D.C. including participation in the Governmental Affairs Conference, which is typically attended by more than 100 representatives from Indiana's credit unions and the League, and Hike the Hill trips at other times of the year. Hike the Hill trips include visits to congressional offices and also have included a visit to the NCUA headquarters and to meet with NCUA board members and key staff as well as to the CFPB headquarters. In addition, the League organizes congressional district meetings each year and attends numerous congressional and state-level candidate fundraisers.
- The League continues to encourage political involvement among credit union leaders and to successfully develop a strong, organized, and wellinformed grassroots network through political programs like Adopt-a-Legislator, CUs on Tap, Voter Voice, and Project Zip Code.
- Fundraising programs for our two political action committees, ICUPAC and INCULPAC, allowed us to contribute more than \$290,000 to Indiana state and federal candidates during the last two election cycles.



NCUA Board Chairman Todd Harper has traveled to Indiana to meet with credit union leaders from around the state.

ıllı AffirmX



CUPolicy

Inf Sight

REGULATORY ADVOCACY & CONSULTING

- Considerable resources are focused on advocating for credit union interests on the regulatory front. Efforts include ongoing interface with regulatory agencies. This includes submitting comment letters to the CFPB, NCUA, the Fed; other agencies; regular interaction with the Indiana Department of Financial Institutions and analysis of new and proposed regulations.
- Credit unions taking advantage of the League's consulting services find the answers to many questions, including: How do we keep up with the multitude of regulatory changes and ensure that we are in compliance? Are we in compliance with the Bank Secrecy Act? What strategic lending initiatives should we consider? How should we approach planning for the future? Our consulting staff responds to over 2,000 questions each year by phone, email or in person.
- In 2019, the League invested in CU Risk Intelligence to provide a comprehensive suite of compliance management solutions for credit unions of all sizes.
 - Audit & Special Reports (BSA, SAFE Act, ACH audits and website review)
 - Fair Lending Risk Assessment
 - Cybersecurity Risk Assessment Tool
 - Enterprise Risk Management Assessment
 - Vendor Management Solution
- Internal Audit Outsourcing that can be customized to meet your needs
- Loan Review Services
- A dues-supported service with an annual value of \$2,000 per credit union, CU PolicyPro provides an online Operations Policy Manual which contains more than 200 model policies that have been researched, developed and written specifically for credit unions by regulatory experts. CU PolicyPro not only includes the model policy content, but a full policy management system that allows credit unions to customize any model content to fit the credit union's own operations.
- InfoSight is a dues-supported, Internet-based compliance system that provides a quick and seamless way to obtain answers to state or federal regulatory and compliance questions 24 hours a day, seven days a week. Indiana credit unions access this site over 3,000 times per year.
- In 2016, the League partnered with AffirmX and added dues-supported services including the MyRisk In box daily compliance newsletter and access to AffirmX's catalog of training and compliance resources. These additional resources have an annual value of over \$2,000 per credit union.





Conferences, webinars and networks are presented throughout the state on a number of credit union-specific topics.



2024 League educational offerings have included Artificial Intelligence, FinTech, Human Resources, Compliance, Lending and Collections, Volunteer Duties and Responsibilities, Roundtable networking opportunities and more.

EDUCATION & PROFESSIONAL DEVELOPMENT

- The League continues to offer a strong line-up of virtual education opportunities along with providing an array of in-person conferences and conference calls throughout the year. The League is known for providing valued educational and roundtable opportunities at a reasonable price. The League also provides educational discounts on League-hosted sessions for credit unions with less than \$100 million in assets. The League partners with Credit Union Webinar Network, a third-party provider of high-quality webinars, that adds more than 150 education events to the calendar each year.
- A special resource section devoted to credit union officials/volunteers is part of the League website.
- Based on the feedback from our affiliates, we provide training and education on the issues that are the most important to Hoosier credit unions.
- The League continues to develop sessions specific to management, staff, and volunteers/officials along with other content focused on emerging leaders and young professionals.

CREDIT UNIONS





COMMUNICATIONS/PUBLIC RELATIONS

- The League is committed to conveying and enhancing communications between and about Indiana credit unions. This includes a variety of email, social media, and digital communications that are used to share information for and about credit unions.
- The League continues to focus on media interface, website enhancements and community relations efforts including financial literacy. We keep our affiliates up to date on important developments in the state as well as in the national credit union community.
- Key online resources for affiliates are available on the League website (<u>www.</u> <u>icul.org</u>) where the most popular content is related to compliance, regulatory/legislative information and education sessions. Communications featuring League events, products, activities and business partners are ongoing.



The League offers several Basecamp groups for affiliates so credit unions can share resources and information. Active collaboration sites exist for fraud issues, business lending, marketing, technology and more.



Collaboration, teamwork and leadership development are hallmarks of the League's ignite program.

COLLABORATION

- The League serves as the primary vehicle for networking and collaboration among Indiana credit unions. The League is always looking for opportunities for credit unions to share resources.
- The League's Working to Fight Fraud Group is one of several secure online environments where credit unions can share information and best practices that can benefit their credit unions.
- The ignite initiative began in 2007. The ignite working groups have developed distinctive innovations over the years to assist credit unions in serving their members, many of which have been piloted or implemented in Indiana. The ignite teams also research a challenge facing credit unions and present solutions on stage at Convention.
- The League has helped the networking process for several groups of credit union professionals and volunteers/officials. These have included networking and collaboration meetings for CEOs, CFOs, and employees in technology, marketing, lending, human resources, branch operations, and compliance as well as emerging leaders.



Indiana credit unions were well-represented at Convention 2024.



Thanks to contributions from individuals, credit unions, and vendors, the Indiana Credit Union Foundation funds a number of projects that benefit credit unions.

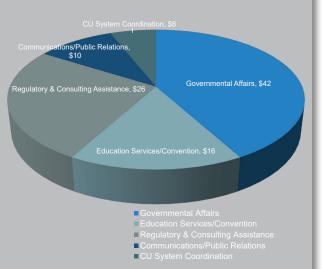
ANNUAL MEETING/CONVENTION

- This is a highlight for credit union management, staff, officials, and emerging leaders allowing opportunities for education, general networking, and the chance to meet with key vendors in an exhibit hall setting that are not available at any other time during the year.
- The League's Convention and Annual Meeting provides a forum for strengthening the credit union movement in our state. At the 2024 event, more than 440 attendees from 64 credit unions across the state participated. These credit unions represent 81 percent of members for all credit unions in the state.

THE INDIANA CREDIT UNION FOUNDATION

- Seven directors representing credit unions from throughout the state comprise the Foundation board and oversee this organization, which receives ongoing support from the League.
- Donations come from numerous sources. The Foundation has received more than \$1.5 million since its inception and has awarded more than \$500,000 in scholarships and over \$400,000 in grants. Historically, the Foundation's efforts include working with credit unions and credit union foundations in Indiana to provide financial literacy in their communities, helping credit union employees become Certified Credit Union Financial Counselors, and support of the BizKid\$ financial literacy program that airs on PBS stations.
- Fundraising familiar to credit unions includes annual golf outings and a bowling event in addition to the generous donations received from vendors, credit unions, and individuals.
- The Foundation is committed to utilizing its resources for the betterment of credit unions through professional development assistance, disaster recovery, financial education, community outreach, and ongoing credit union development programs.





CU SYSTEM COORDINATION

• Dues are used by the League for interfacing, coordinating, and managing relationships on Indiana credit unions' behalf with various state and national credit union system organizations such as America's Credit Unions (formerly CUNA), NCUA, Indiana DFI, etc.

USES OF DUES DOLLARS

- Overall, League dues, net of rebate, currently represents 7 basis points of Indiana credit unions' total operating expenses, which is the lowest in more than 10 years.
- Affiliation with the Indiana Credit Union League provides value to our state's credit unions in many areas. The chart above shows how the League uses dues dollars to provide key services for its affiliates. Each \$100 in dues receipts is allocated as follows:
 - \$42 for Governmental Affairs
 - \$16 for Education Services/Convention
 - \$26 for Regulatory & Consulting Assistance
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 - \$10 for Communications/Public Relations
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 \$
 - \$6 for CU System Coordination

